

Oracle Utilities Customer Cloud Service 2022 Implementation Professional

> Questions & Answers Demo

### **QUESTION: 1**

Your client has three requirements:

- 1. Apply validation on meter reads coming from the Data Collectors.
- 2. If a meter read does not pass the validation, an error will be generated and assigned to a user.
- 3. Retry the validation every 30 minutes for the errors in case the issue is related to configuration.

Which statement describes the base functions you should use?

- A. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
- B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).
- C. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do).
- D. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.
- E. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing).

#### Answer: D

## QUESTION: 2

When creating a new business object for a service point (SP), what items are required to be able to view and update the new elements associated with the SP?

- A. Schema, Validation Algorithm, and Maintenance UI Map
- B. Maintenance Object, Application Service, and Schema
- C. Display UI Map, Display Map Service Script, and Maintenance UI Map
- D. Validation Algorithm, Post Processing Algorithm, and Lifecycle

#### Answer: B

# **QUESTION: 3**

As part of the service order processing, the algorithm D1-CNSPINSDV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

- A. Device Configuration
- B. Device
- C. Service Point
- D. Smart Meter Command

#### Answer: C

## **QUESTION: 4**

Which statement is true about specifications?

- A. A single specification can only be used on one asset.
- B. Specifications include the inspection history of an asset.
- C. Specifications apply only to assets and not to components.
- D. Specifications can include peer specifications.

#### Answer: A

#### **QUESTION: 5**

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control if and how the General Ledger entries are created.
- C. They control how the current balance is affected
- D. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- E. They control when a Financial Transaction is to be swept onto a bill.

#### Answer: ABE

#### **QUESTION: 6**

The base package usage transaction business object is represented by D2-UsageTransaction. The usage calculation engine or process drives the specifics of the usage to be calculated on this business object.

Based on this, which three configuration areas will have an impact on the usage calculation process? (Choose three.)

- A. TOU map
- B. Factor Override
- C. Usage rule
- D.

Answer: ABC

### **QUESTION: 7**

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Usage Subscription Type
- B. the requesting system or user input
- C. the Deferred Monitor Calculation Algorithm
- D. the Usage Subscription BO

#### Answer: A

### QUESTION: 8

What is the correct order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

- A. Customer Class Pre-Bill Completion; Service Agreement Type Pre-Bill Completion; Customer Class Bill Completion; Service Agreement Type Bill Completion; Customer Class Post-Bill Completion
- B. Service Agreement Type Pre-Bill Completion; Customer Class Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion
- C. Service Agreement Type Pre-Bill Completion; Customer Class Pre-Bill Completion; Service Agreement Type Bill Completion; Customer Class Bill Completion; Customer Class Post-Bill Completion
- D. Customer Class Pre-Bill Completion; Customer Class Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type Post-Bill Completion
- E. Service Agreement Type Pre-Bill Completion; Service Agreement Type Bill Completion; Customer Class Pre-Bill Completion; Customer Class Bill Completion; Customer Class Post-Bill Completion

### Answer: C

### **QUESTION: 9**

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Connect the Service Point; Install a Device; Create a Usage Subscription
- B. Create a Service Point; Install a Device; Turn on the Device
- C. Connect the Service Point; Install a Device; Turn on the Device
- D. Create a Device Configuration; Install a Device; Turn on the Device

### Answer: B

# **QUESTION: 10**

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls debt age.
- C. It controls where the bill is to be sent.
- D. It controls the Service Type to be billed.
- E. It controls the valid Rates that can be applied to the service agreement type.

Answer: ADE