

# **Cisco**

## **300-085 Exam**

**Cisco Implementing Cisco Collaboration Applications Exam**

**Questions & Answers  
Demo**

# Version: 15.0

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**Question: 1**

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Which Cisco TMS component provides variable length PIN access control on Cisco TelePresence Server to secure meetings?

- A. Conference Control Center
- B. Infrastructure Management
- C. Booking and Scheduling
- D. Provisioning and Configuration

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**Answer: A**

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**Question: 2**

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Which lists the transfer rules that you can customize on a call handler?

- A. standard hours, closed (nonbusiness and holiday) hours of the active schedule, and alternate transfer rule
- B. only the standard rule
- C. standard hours, and standard rule
- D. standard and closed transfer rules

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**Answer: A**

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**Question: 3**

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When configuring mobile and remote access on Cisco VCS Control, what are two required configuration steps? (Choose two.)

- A. Ensure that provisioning is enabled
- B. Ensure that all Cisco VCS systems are synchronized to a reliable NTP service
- C. Ensure that the system host name and domain name are specified
- D. Ensure that local DHCP servers are specified.
- E. Set Unified Communications mode to peer-to-peer.

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**Answer: BC**

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**Question: 4**

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Which additional step must be completed after installing a new Cisco Unity Connection Language file?

- A. Restart Cisco Tomcat Service.
- B. Update Unity Connection ViewMail clients for Microsoft Outlook.
- C. RestartTFTP Service.
- D. Run the CLI cuc locale <code> update command.

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**Answer: A**

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**Question: 5**

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Before adding users to TMSPE, where does an engineer set up a group hierarchy in Cisco TMS?

- A. Administrative Tools > Configuration
- B. System > Provisioning > Devices
- C. System > Provisioning > Users
- D. System > Provisioning > FindMe

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**Answer: C**

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**Question: 6**

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The system administrator has successfully integrated Cisco Unity Connection over a WAN with Cisco Unified Communication Manager using SIP. When a call to a subscriber is forwarded to voicemail. the caller correctly hears the subscriber greeting. During a recent WAN oversubscription event, instead of routing the calls via SIP directly to Unity Connection, the AAR feature was used to route the calls via the PSTN to Unity Connection This worked, however on forwarded calls, the caller no longer heard the subscriber's greeting, but rather an auto attendant message that asked them to enter the extension of a party they want to reach. Which cause of callers not hearing the correct subscriber greeting is most likely true?

- A. The telephone carrier is not preserving RDNIS across the network
- B. AAR System Setting is not enabled in Unity Connection.
- C. Unity Connection Restriction Tables is not permitting calls via the PSTN
- D. DTMF is not negotiated properly on this call

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**Answer: A**

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**Question: 7**

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Which statement about how Cisco Unity Express sets its system clock is true?

- A. The clock is set by configuring an NTP server and time zone via the Unity Express CLI.
- B. The Unity Express clock must be manually set.
- C. The CUE clock gets initialized automatically without requiring any configuration.

D. The Unity Express clock must use the same NTP resource as the Cisco Unified CME router.

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**Answer: A**

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**Question: 8**

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What are two requirements for video greetings in Cisco Unity Connection? (Choose two.)

- A. Cisco Media Sense 10.0(1) or later
- B. Cisco Expressway products
- C. Cisco Unified Communications Manager Release 8.5(1) or later
- D. Cisco Unity Connection 8.5(1)
- E. SCCP endpoints such as 79XX

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**Answer: AD**

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**Question: 9**

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Which describes an Idle status of the node in a Presence Redundancy Group?

- A. In this state, you can manually initiate a failover to this node using the Cisco Unified CM Administration user interface
- B. The IM & Presence Service node does not provide any availability or Instant Messaging services
- C. This is the initial state when the Cisco Server Recovery Manager service starts.
- D. The IM & Presence Service node has failed over, but no critical services are down

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**Answer: B**

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**Question: 10**

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You configure a Cisco Unity Express module to integrate with Cisco Unified Communications Manager Express. You can use the following command to connect to the module from the Cisco Unified Communications Manager Express CLI:

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
```

```
Trying 10.1.10.2, 2002 ...
```

```
Open se-10-1-10-1#
```

However, you cannot ping the module from Cisco Unified Communications Manager Express and cannot use a web browser to connect the module. You see this message:

```
ABC_CORP#ping 10.1.10.1
```

```
Type escape sequence to abort.
```

```
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
```

```
Success rate is 0 percent (0/5)
```

```
How can you fix this problem?
```

- A. Enable ICMP and web services on the Cisco Unity Express module.
- B. Enable the ISM interface on Cisco Unified Communications Manager Express




- C. Add an IP address to the ISM interface in the same subnet as Cisco Unified Communications Manager Express.
- D. Add a host route from Cisco Unified Communications Manager Express to Cisco Unity Express via the ISM interface.

**Answer: C**

**Question: 11**

Refer to the exhibit.

**System Business Hours Settings**

 Add
  Apply
  Delete

Business Hours Schedule: weekend\_sch

Click individual blocks to set hours: = Closed ✓ =Open

|       | Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|-------|-----|-----|-----|-----|-----|-----|-----|
| 12 AM | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
|       | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| 1 AM  | ✓   | ✓   | ✓   | ✓   |     |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
| 2 AM  | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
| 3 AM  | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
| 4 AM  | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
| 5 AM  | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
| 6 AM  | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |
|       | ✓   | ✓   | ✓   | ✓   | ✓   |     |     |

Copy schedule from: Monday >> All Weekdays Copy schedule

Refer to the exhibit. A person calls in and starts leaving a voicemail at 12:59:45 AM on a Saturday. What happens to that call to voicemail at 1:00:00 AM?

- A. The call disconnects.
- B. The call continues recording voicemail as usual.
- C. The system plays a prompt that says, "The business is closed now, please call again later." then immediately disconnects the call
- D. The call is transferred to the general delivery mailbox

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**Answer: C**

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**Question: 12**

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Which statement about enabling the FindMe option on Cisco VCS is true?

- A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
- B. Option keys are not required.
- C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
- D. LDAP authentication is not supported.

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**Answer: C**

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**Question: 13**

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Which two Cisco Unified Communications Manager IM & Presence modules are checked by the system troubleshooter? (Choose two.)

- A. CTI Manager
- B. XCP
- C. TFTP
- D. Presence Engine
- E. Internal Database

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**Answer: BD**

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**Question: 14**

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Refer to the exhibit.

### TMS Provisioning Extension services

**Default connection configuration**

|                            |   |   |          |
|----------------------------|---|---|----------|
| Server address             | * | <input type="text" value="tms.server.com"/>                       | <i>i</i> |
| Destination port           | * | <input type="text" value="443"/>                                  | <i>i</i> |
| Encryption                 |   | <input type="text" value="TLS"/>                                  | <i>i</i> |
| Verify certificate         |   | <input type="text" value="Yes"/>                                  | <i>i</i> |
| Check certificate hostname |   | <input type="text" value="No"/>                                   | <i>i</i> |
| Base group                 | * | <input type="text" value="cdfc1fc0-1b15-4c65-a9b8-dd77b683db64"/> | <i>i</i> |
| Authentication username    |   | <input type="text" value="administrator"/>                        | <i>i</i> |
| Authentication password    |   | <input type="password" value="....."/>                            | <i>i</i> |

Refer to the exhibit. The Base group that is configured in the TMS Provisioning Extension service of the Cisco TelePresence Video Communication Server identifies this VCS with the TMS Provisioning Extension service. Who assign this value?

- A. Cisco Unified Communication Manager
- B. VCS
- C. Cisco Telepresence Conductor
- D. TMS

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**Answer: D**

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**Question: 15**

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Which two functions of Cisco TMS are true? (Choose two)

- A. conference management
- B. call agent
- C. Provisioning and device management
- D. media gateway
- E. conference bridge

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**Answer: CE**

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**Question: 16**

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Which VCS feature is used to group endpoints in logical scheduling groups?

- A. zones
- B. partitions
- C. calling search spaces
- D. areas

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**Answer: A**

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**Question: 17**

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Which endpoint is a low-touch provisioning endpoint supported by TMS provisioning extension?

- A. MXX
- B. M
- C. MX
- D. M-2XX

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**Answer: C**

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**Question: 18**

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A user cannot log into Cisco Jabber. The engineer troubleshooting this issue has verified that the configurations are correct on the IM&P server. Which two settings must be checked under the end user on Cisco Unified Communications Manager to resolve this issue? (Choose two)

- A. Ensure that a UC Service Profile includes a valid IM & Presence profile.
- B. The correct extension is selected under the primary extension.
- C. The correct CSS is selected under the subscribe calling search space.
- D. The user is enabled for Cisco Unified CM IM & Presence.
- E. The user has "Application Client Users" role permission.

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**Answer: AB**

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**Question: 19**

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You use the Cisco Unit Express GUI to delete a user account. What happens to the user account and mailbox?

- A. Both the mailbox and user account are archived.
- B. The mailbox is orphaned, but the user account is deleted
- C. The mailbox is deleted, but the user account is orphaned



D. Both the mailbox and the user account are deleted.

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**Answer: D**

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**Question: 20**

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What two configuration options are required for a voice-enabled directory handler to function? (Choose two)

- A. The Voice Enabled option is checked for the directory handler
- B. The Allow Users to Use Voice Recognition option is selected in a class of service that is applied to the user.
- C. An external speech recognition server is deployed
- D. A user must have a display name configured on the User Basics page.
- E. The phone menu inputs for the user is set to voice recognition

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**Answer: AD**

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**Question: 21**

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In Cisco Unified Communications Manager, which two UC Service Types under UC Service Configuration are valid? (Choose two)

- A. Phone Control
- B. MailStore
- C. AXL
- D. Mailbox
- E. CTI

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**Answer: BE**

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**Question: 22**

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In Cisco Unity Express, where are privilege levels assigned?

- A. Administrators
- B. User Groups
- C. Users
- D. Mailbox Admins

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**Answer: B**

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**Question: 23**

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Which statement is true about an endpoint that does not support secure signaling when connecting to a secure multisite conference scheduled through Cisco TMS?

- A. All participants connecting to the conference are notified
- B. The endpoint is not allowed to connect.
- C. The endpoint connects with a default security profile
- D. If all legs of the conference are secure, the endpoint connects

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**Answer: A**

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**Question: 24**

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A company is in the process of deploying mobile and remote access with multiple IM&P clusters and must ensure that the user DB replicates among clusters and the Expressway-C correctly routes XMPP traffic. Which service must the engineering team turn on to accomplish this goal?

- A. Cisco Discovery Protocol Agent
- B. Host Resources Agent
- C. MB2 Agent
- D. Intercluster Sync Agent

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**Answer: D**

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Reference:

[https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/expressway/config\\_guide/X8-2/Mobile-Remote-Access-via-Expressway-Deployment-Guide-X8-2.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/config_guide/X8-2/Mobile-Remote-Access-via-Expressway-Deployment-Guide-X8-2.pdf)

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**Question: 25**

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What are two components of Cisco TMS? (Choose two.)

- A. SELinux
- B. TMS Services
- C. TMS Tools application
- D. PostgreSQL
- E. PLM

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**Answer: BC**

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