

# **Software Certifications**

## **Exam CABA**

**Certified Associate Business Analyst**

**Verson: Demo**

**[ Total Questions: 10 ]**

**Topic break down**

Topic	No. of Questions
Topic 1: Volume A	6
Topic 2: Volume B	2
Topic 3: Volume C	2

## Topic 1, Volume A

### Question No : 1 - (Topic 1)

The Quality Trilogy identified by Juran includes:

- A. People, Process, Technology
- B. Planning, Improvement, Control
- C. Goal, Question, Metric
- D. Plan, Do, Check

**Answer: B**

### Question No : 2 - (Topic 1)

Which is NOT a characteristic of Control Charts?

- A. A Fin
- B. A Centerline
- C. Upper and Lower Boundaries
- D. Performance over time

**Answer: A**

### Question No : 3 - (Topic 1)

Creating a baseline of current performance generally happens in which phase of the Plan-Do-Check-Act cycle?

- A. Plan
- B. Do
- C. Check
- D. Act

**Answer: A**

### Question No : 4 - (Topic 1)

Customer dissatisfaction is an example of:

- A. Inspection Cost
- B. Internal Failure Cost
- C. External Failure Cost
- D. Prevention Cost

**Answer: C**

**Question No : 5 - (Topic 1)**

Which of the following statements best characterizes the Quality Management practice called Benchmarking?

- A. The ISO term for progress measurement
- B. Comparing planned project practices to those of other projects
- C. A technique used to test certain types of electronic equipment
- D. The difference between grade and quality
- E. The measurement of customer satisfaction

**Answer: B**

**Question No : 6 - (Topic 1)**

A Business Analyst needs to have good communication and interpersonal skills. Example(s) of communication and interpersonal skills include:

- A. Listening
- B. Interviewing
- C. Testing
- D. Only A and B
- E. A,B, and C

**Answer: D**

**Topic 2, Volume B**

**Question No : 7 - (Topic 2)**

The process that examines risks to determine how likely they are to occur and how severely they will impact the organization if they do occur is:

- A. Risk Mitigation
- B. Risk Assessment
- C. Risk Appetite
- D. Risk Response

**Answer: B**

**Question No : 8 - (Topic 2)**

A Use Case definition include(s):

- A. Actors
- B. Pre-Conditions
- C. Post-Conditions
- D. All of the above
- E. A and B above

**Answer: D**

**Topic 3, Volume C**

**Question No : 9 - (Topic 3)**

The following are different causes of defects, EXCEPT:

- A. Ambiguous Requirements
- B. Poor Design
- C. Incorrect Translation of the Design into Code
- D. Signed Off Requirements

**Answer: D**

**Question No : 10 - (Topic 3)**

Which of the following is the most important post implementation process improvement activity?

- A. Post Implementation Reviews
- B. Post Implementation Support
- C. Post Implementation Training
- D. Process Improvement Workshops

**Answer: A**