

# **ServiceNow**

## **CIS-HAM Exam**

**Certified Implementation Specialist - Hardware Asset  
Management**

**Questions & Answers  
Demo**

# Version: 4.0

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**Question: 1**

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What are the three tiers of Lifecycle Management? (Choose three.)

- A. Know what you don't have
- B. Increase onboarding controls
- C. Know what you have
- D. Improve management controls
- E. Improve efficiency

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**Answer: A, D, E**

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Explanation:

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**Question: 2**

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Which ServiceNow role enables the user to perform actions related to incident, problem, change, and configuration management?

- A. procurement\_user
- B. inventory\_admin
- C. itil
- D. discovery\_admin
- E. asset

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**Answer: C**

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Explanation:

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**Question: 3**

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Which plugins for asset management functionality are inactive by default? (Choose three.)

- A. Expense Line
- B. Hardware Asset Management
- C. Procurement
- D. Depreciation
- E. Cost Management
- F. My Assets

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**Answer: A, B, D**

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Explanation:

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**Question: 4**

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What is the third tier of the capability blueprint?

- A. Practical management
- B. Strategic conformance
- C. Trustworthy data
- D. Operational integration
- E. Financial management

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**Answer: D**

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Explanation:

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**Question: 5**

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Which is NOT a component of a hardware asset's lifecycle?

- A. Dispose
- B. Request
- C. Consume
- D. Procure
- E. Receive

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**Answer: C**

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