ServiceNow

CIS-SPM Exam

Certified Implementation Specialist - Strategic Portfolio Management

Questions & Answers
Demo

Version: 4.0

Question: 1

Use this table to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace.

A. pm_project
B. pm_toplevel_project
C. pm_home_page_config
D. project_template_config

Answer: C

Explanation:

According to the ServiceNow documentation1, the pm_home_page_config table is used to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace. The other tables are used for different purposes:
pm_project: Stores information about projects2.
pm_toplevel_project: Stores information about top-level projects3.
project_template_config: Stores information about project templates.

Question: 2

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

A. Journal.

B. Reference.

C. Conditions.

D. List.

	Answer: B

Explanation:

According to the ServiceNow documentation1, the Business Unit field on a Project or Demand form is a reference field that displays values from the cmn_department table. A reference field stores a link to a record on another table, rather than storing the data directly in the field2.
1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTable.html 2: https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/form-administration/concept/c_ReferenceFields.html

Question: 3

What role can configure the default columns in the project planning console?

Choose 2 answers

A. it_pps_admin

B. it_project_manager

C. it_console_admin

D. admin

	Answer: AD

Explanation:

According to the ServiceNow support article1, the it_pps_admin role can configure the default columns in the project planning console by modifying the pm_project_planning_console list view. The admin role can also do this, as well as any other configuration on the platform2.
1: https://support.servicenow.com/kb?id=kb_article_view&sysparm_article=KB0714565 2: https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-

and-groups/concept/c_Roles.html

Question: 4

Which demand category would a demand manager select, if they need to create an enhancement?

A. Defect

B. Change

C. Operational

D. Strategic

Answer: C

Explanation:

Question: 5

As a demand manager, you can view an artifact from a demand. What artifacts are part of a demand?

A. Stories, Vulnerability Tasks, Enhancements.
B. Incidents, Problems, Change.
C. Decision, Risk, Requirements.
D. Project, Defect, Requests.

Answer: C

Explanation:

According to the ServiceNow documentation1, a demand manager can view and edit the following artifacts from a demand:
Decision: A decision that affects the demand or its outcome2.
Risk: A risk that could impact the demand or its outcome3.
Requirement: A requirement that defines the scope or functionality of the demand4.
The other options are not artifacts of a demand, but rather related entities that can be created from a demand or linked to a demand.
1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandManagement.html 2:

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateADecision.html 3: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateARisk.html 4: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateARequirement.html