

Certified Application Associate - SAP Service Cloud Questions & Answers

Demo

Version: 4.0

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Question: 4	Question: 4	

Question 4: Which of the following elements needs to be activated in the scoping? Note: There are 2

correct answers	to this	question.
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- A. Service Contract Management
- B. Registered Products and Installed Bases
- C. Sales Contact
- D. Service Notification

Answer: A, D

Question: 5

Which actions are prerequisites to implement registered products? Note: There are 2 correct answers to this question.

- A. Scope registered products
- B. Purchase a license for the registered product
- C. Maintain the installed base
- D. Maintain number ranges for customers

Answer: A, D