

H31-523 Exam

HCIE - Cloud Data Center Operations (Written) Exam

Questions & Answers Demo

Version: 8.0

Question: 1

Large-scale cloud data centers use regions, AZs, and DCs to organize resources and ensure security management.

A. True B. False

Answer: A

Question: 2

Each step in the automatic deployment process is automated, which can bring significant benefits including efficiency. What are the key elements?

- A. Software development automation
- B. Script-based deployment
- C. Common deployment scripts
- D. Version control

Answer: A

Question: 3

IT O&M management refers to the comprehensive management of IT software and hardware operating environments (such as software environment and network environment], IT service systems, and IT O&M personnel by using related methods, methods, technologies, systems, processes, and documents, in IT O&H, which of the following events needs to be handled immediately?

A. Prompt event

- B. Debugs events
- C. Incident event
- D. Early warning Event

Answer: C

Question: 4

The service design describes how to develop a blueprint for service architecture, processes, polities, and documents. Which of the following does not belong to the capacity management defined by the ITIL service design?

- A. Component Capacity Management
- B. Business capacity management
- C. Cabinet space management
- D. Service capacity management

Answer: C

Reference: http://www.bmcsoftware.sa/guides/itil-capacity-management.html

Question: 5

Provides distributed monitoring solutions, including monitoring events and monitoring performance. The former is used to detect the causes of abnormal IIS running, and the latter is used to establish) the user system performance benchmark. Which of the following software is used to monitor the system?

A. Zabbix

- B. Python
- C. Cobbler
- D. SaltStack

Answer: D

Question: 6

ITIL best practices refer to the advanced ITSM methodology to understand enterprise requirements and implement sustainable management during IT service management. Which of the following is the IT service operation process in the ITIL best practice system?

A. Event management, incident management, problem management request fulfillment, and access management

B. incident management, problem management, service desk, request fulfillment, and event management

C. Incident management, service desk, request fulfillment, access management, and event management D. Event management, incident management, change management, and access management

Answer: A

Reference:

https://www.cherwell.com/library/essential-guides/essential-guide-to-itil-framework-and-processes/#itilserviceoperation