

Salesforce Certified OmniStudio Consultant

Questions & Answers Demo

Version: 8.0

Question: 1

Which three use cases should be implemented using Calculation Procedures & Matrices? Choose 3 answers

A. Use a house's address, size, and age of the building to determine an insurance premium.

- B. Use rules to determine eligible insurance products based on a house's address and age of the building.
- C. Use location and past usage to determine the monthly cost for an energy product.
- D. Use the product color and capacity to determine the price of a product.
- E. Use risk factors for an insured item to determine different insurance product options.

Answer: C, D, E

Explanation:

Question: 2

When designing OmniScripts, which three best practices should consultants recommend to increase user adoption?

Choose 3 answers

A. Prefill data for users when possible

- B. Replicate existing processes as-is
- C. Provide keystroke commands for data entry
- D. Divide complex processes into sections
- E. Provide user help text

Answer: A, D, E

Explanation:

Question: 3

A company has a legacy application to display customer information. The application currently uses custom CS / HTML to display information in the company's color scheme and fonts. The application also provides users will access to more than 25 processes. Recently, a new project was started to build a 360° view using FlexCards to replace the legacy application.

In this scenario, which three FlexCard features should the consultant recommend? Choose 3 answers

A. Actions

- B. Custom Styles
- C. Menu elements
- D. Datatables
- E. Newport Design System

Answer: A, B, C

Explanation:

Question: 4

What is the purpose of Step elements in OmniScript?

- A. Allows the user to input data
- B. Groups elements that extract data
- C. Enables the use of repeatable blocks
- D. Organizes the script into one or more pages

Explanation:

Question: 5

Which two functions can be performed by DataRaptors? Choose 2 answers

- A. Transform data
- B. Combine requests into a single response
- C. Read and write data to external systems
- D. Read and write data to Salesforce

Explanation:

Answer: D

Answer: A, D